# Buying insurance from From



**PROFESSIONAL** INDEPENDENT AGENT



**CELEBRITY MASCOT** OR ATHLETE

### Choice

### **MORE** CHOICE

Independent agents represent many insurance companies. They help you pick the best value and fit for your situation.

#### **LESS CHOICE**

Direct companies sell products from just one company. They have limited options.



### Customer Care

### **FOCUSED ON CUSTOMERS**

Your agent is not employed by the insurance company. They'll do what's best for you, even if it's not best for your insurance company.



### FOCUSED ON COMPANY GOALS

You're talking with an employee of the insurance company. They may not tell you if there's a better option, unless it also benefits them.



## Consistency

### **MORE CONSISTENCY**

You work with one person who can provide thoughtful service and advice.



### **CONSISTENCY**

Call centers use bots and employ thousands of agents. Don't expect consistent personal advice.



# Pressure to Buy

#### NO **PRESSURE**

Independent agents care about your needs, and work to establish long-term client relationships.



### **ALWAYS PRESSURE**

Even with a simple online insurance quote, you're inundated with follow-up emails to buy, buy, buy!



